

Date: July 18, 2019

**Frequently Asked Questions #2****(Version 1.0)****LIST OF CREDITORS (“LOC”)****1. I have not submitted till July 04, 2019, can I still submit a claim?**

Based on your category given below, you are requested to submit your claim by August 02, 2019 on the below mentioned **email IDs**. Also please ensure to mention the subject of your mail as highlighted below.

Category of Claimant	Subject to be written on Mail	Email ID for correspondence
Employee/Workmen	“Employee Claim”	<a href="mailto:employees.jetairways@in.gt.com">employees.jetairways@in.gt.com</a>
Ticket Refund	“Refund Claim”	<a href="mailto:ticket.jetclaims@in.gt.com">ticket.jetclaims@in.gt.com</a>
Operational Creditor (Other than above)	“OC Claim”	<a href="mailto:OC.jetclaims@in.gt.com">OC.jetclaims@in.gt.com</a>

**KINDLY DO NOT MARK ANY OTHER E-MAIL IDS FOR COMMUNICATION WITH RESPECT TO FRESH CLAIMS.**

**2. I had filed my claim but the LOC does not include my name.**

The LOC have been updated on the basis of claims received and collated till July 4, 2019, the process of collation and updating the claims is still under progress and an updated List will be uploaded on the website on periodic basis.

**3. How often will the LOC be updated and uploaded on the website?**

It is expected that the updated LOC will be uploaded in intervals of approx. 3 weeks (starting July 18, 2019).

**4. Where can I see the latest version of the LOC?**

Website of the company ([www.jetairways.com](http://www.jetairways.com)) and on <https://jetairways.wcgt.in>.

5. **The amount admitted column shows “Under Verification”. How much time will it take for my claim to be verified.**

The IRP/RP is in process of collating and verifying the claims. After verification of your claim is complete, the updated status of your claim will reflect in the updated LOC.

6. **The amount that I claimed in the form submitted and the amount claimed shown as per the LOC against my name does not match.**

Based on your category given below, you are requested to submit your query on the below mentioned email IDs. Also please ensure to mention the subject of your mail as highlighted below.

Category of Claimant	Subject to be written on Mail	Email Address for correspondence
Employee/Workmen	“Employee/Workmen Claim Amount Mismatch”	<a href="mailto:employees.jetairways@in.gt.com">employees.jetairways@in.gt.com</a>
Ticket Refund	“Ticket Claim Amount Mismatch”	<a href="mailto:ticket.jetclaims@in.gt.com">ticket.jetclaims@in.gt.com</a>
Operational Creditor (Other than above)	“OC Claim Amount Mismatch”	<a href="mailto:OC.jetclaims@in.gt.com">OC.jetclaims@in.gt.com</a>

**KINDLY DO NOT MARK ANY OTHER E-MAIL IDS FOR COMMUNICATION WITH RESPECT TO CLAIMS MISMATCH.**

7. **Will I receive an acknowledgement mail once my amount has been admitted?**

No individual acknowledgements will be sent for admission or status update on the claims filed by you. You may kindly refer to the LOC which shall be updated periodically (See Question 3 above)

8. **My claim is admitted as shown in the LOC, when can I expect my money?**

The claims submitted by the creditors, including employees and workmen (as per the LOC), will be paid as per the terms of approved resolution plan and in accordance with Insolvency and Bankruptcy Code, 2016 and other applicable laws.

9. **I am an employee/workman of Jet Airways (India) Limited who had filed a claim individually under Form D as well through an authorized representative, which amount has been considered for the purpose of my claim.**

The amount claimed by an individual in its Form D shall be considered as the amount claimed.

**10. I am an employee/workman of Jet Airways (India) Limited who had filed my claim as an individual in Form D, however my name appears in the Claims filed by Authorised Representative category.**

In cases an employee/workman has individually filed his claim in Form D and also a claim has been filed through the authorized representative, such duplicate claims shall be identified and updated in the next LOC to be issued by the IRP/RP.

**11. My name appears multiple times in the LOC, which one is mine?**

The IRP/RP is in process of linking the employee ID against respective claims. The same will be updated in the subsequent versions of the LOC.

**12. I have submitted multiple claims (hardcopy/Email/claims portal), why is my name appearing only once?**

In accordance with the provisions of the IBC Code and Regulations, a creditor is required to submit only one claim form against his dues as on CIRP commencement date i.e. 20 June, 2019. The latest claim submitted by you will be considered in the LOC.

**13. I am employee/workman of Jet Airways (India) Limited, my claim was supposed to be filed by authorised representative under Form E but my name does not appear in the LOC**

Refer Reply Question12

**14. I had filed my claim in a currency other than Indian Rupees(INR), on what basis has the amount been converted to INR in the LOC.**

An annexure has been provided in the LOC stating the conversion rates which have been used.

**15. My dues are against the wholly owned subsidiaries of Jet Airways (India) Limited (such as Jetlite (India) Limited) and since these subsidiaries are not operating, I had filed a claim on Jet Airways (India) Limited. Will my claim be admitted?**

The CIRP process of only Jet Airways (India) Limited has been initiated, the wholly owned subsidiaries being a separate legal entity is outside the purview of the process and hence only the claims pertaining to Jet Airways (India) Limited shall be considered.

**16. I want to change the information provided in the claim form filled**

Based on your category given below, you are requested to submit your revised claim by August 02,2019 on the below mentioned email IDs. Also please ensure to mention the subject of your mail as highlighted below.

Category of Claimant	Subject to be written on Mail	Email Address for correspondence
Employee/Workmen	“Employee/Workmen Revised Claim”	<a href="mailto:employees.jetairways@in.gt.com">employees.jetairways@in.gt.com</a>
Ticket Refund	“Ticket refund Claim”	<a href="mailto:ticket.jetclaims@in.gt.com">ticket.jetclaims@in.gt.com</a>
Operational Creditor (Other than above)	“OC Revised Claim”	<a href="mailto:OC.jetclaims@in.gt.com">OC.jetclaims@in.gt.com</a>

**KINDLY DO NOT MARK ANY OTHER E-MAIL IDS FOR COMMUNICATION WITH RESPECT TO REVISED CLAIMS.**

**17. My queries have not been answered in the above questions.**

Based on your category given below, you may write to us on the below mentioned email IDs. Also please ensure to mention the subject of your mail as highlighted below.

Category of Claimant	Subject to be written on Mail	Email Address for correspondence
Employee/Workmen	“Employee/Workmen Query”	<a href="mailto:employees.jetairways@in.gt.com">employees.jetairways@in.gt.com</a>
Ticket Refund	“Ticket refund Query”	<a href="mailto:ticket.jetclaims@in.gt.com">ticket.jetclaims@in.gt.com</a>
Operational Creditor (Other than above)	“OC Query”	<a href="mailto:OC.jetclaims@in.gt.com">OC.jetclaims@in.gt.com</a>

**KINDLY DO NOT MARK ANY OTHER E-MAIL IDS FOR COMMUNICATION WITH RESPECT TO QUERIES.**

Kind Regards,



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 Jet Airways (India) Limited

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