

JetPrivilege

About JetPrivilege + Benefits and Privileges

About JetPrivilege

5 Membership Tiers

- **Blue:** Base tier
- **BluePlus:** Members will be upgraded from Blue to BluePlus tier on completion of 1 accrual activity (airline or non-airline Partner) in the last 12 months. BluePlus Tier is reviewed only for an upgrade and the tier will not change to Blue.
- **Elite Tiers:** Silver, Gold and the exclusive Platinum – created especially for our most frequent flyers.

Membership Cards/Pack

Members will receive a new card at their preferred mailing address recorded in the account within 3-4 weeks of tier change.

- **Blue:** Blue members can login into their JetPrivilege account online and print their membership card online
- **BluePlus:** On completion of 1 accrual activity (with airline or non-airline partner) in the last 12 months. With the BluePlus tier, the member can enjoy an added benefit - No Downgrade, which means the tier will be reviewed only for an upgrade to Silver, Gold or Platinum status
- **Elite tiers - Silver, Gold and Platinum:** On completion of the required Tier Points or Tier Miles. A welcome pack containing the new membership card, baggage tags and voucher(s) will be sent.
- While the elite tier is valid for a period of 12 months from the date of attainment, the membership card will have an extended validity of one extra month (13 months). This ensures that the member does not miss out on any benefits till the new card reaches him/her
- In case of a tier upgrade the member can enjoy the benefits by simply quoting the JetPrivilege membership number till he/she receives the new card
- Members can replace or print a card online. Alternatively, they can place a request with JetPrivilege Service Centre in writing. A processing fee of 500 JPMiles will be charged for all BluePlus members (this fee is not applicable for Platinum, Gold and Silver members)

About JetPrivilege

Dynamic Tier Review – DTR

Unique to Jet Airways, DTR is an award winning, multi-period and multi-criteria-based tier review. It has no precedent anywhere in the world. With DTR, upgrade to the higher tier is quicker and tier renewal is easier.

DTR evaluates a member's tier based on Tier Points and Tier Miles. Tier Points and Tier Miles are those earned on qualifying Jet Airways, Jet Airways codeshare and on Etihad Airways Partner flights. For any travel on or after 17th August, 2016, on Jet Airways marketed and operated flights and Jet Airways flights operated under S2 code, the Tier Points and Tier Miles will be basis the Network, Cabin and Fare Choices made. On travel on Jet Airways codeshare flights operated by Etihad Airways Partners, Tier Points and Tier Miles will be awarded basis the Network, Cabin and Booking Class. Members get rewarded with additional Tier Points and Tier Miles for flights in Première and First Class. Any classes not listed in the tables below will not be eligible for earning Tier Points and Tier Miles.

Tier Points

Below is a detailed view of the revised Tier Points you will earn on Jet Airways marketed and operated (9W*/9W), Jet Airways marketed and codeshare flights operated by Etihad Airways Partners (9W*/EAP)

SECTOR	CABIN	FARE CHOICES	BOOKING CLASS	TIER POINTS
Indian Subcontinent (India, Bangladesh, Nepal & Sri Lanka)	Economy	Deal	W,O	1
		Saver	V,H	1
		Classic	K, S, Q, L, N	2
		Flex	U, T, M, Y	3

About JetPrivilege

SECTOR	CABIN	FARE CHOICES	BOOKING CLASS	TIER POINTS
Indian Subcontinent (India, Bangladesh, Nepal & Sri Lanka)	Première	Saver	P	3
		Classic	I	4
		Flex	Z, C, J	4
International	Economy	Deal	W, O	1
		Saver	V, H	1
		Classic	K, S, Q, L, N	2
		Flex	U, T, M, Y	3
	Première	Saver	P	3
		Classic	I	3
		Flex	Z, C, J	4
	First	First	A, F	5

- Flat 1 Tier Point is awarded for eligible travel on Jet Airways codeshare flights operated by Other Airline Partners and on Flights marketed & operated by Etihad Airways Partners

About JetPrivilege

Tier Miles

NETWORK	CABIN	FARE CHOICES	BOOKING CLASS	TIER MILES (% of Base JPMiles)
Indian Subcontinent (India, Bangladesh, Nepal & Sri Lanka)	Economy	Deal	W, O	25%
		Saver	V, H	50%
		Classic	K, S, Q, L, N	75%
		Flex	U, T, M, Y	125%
	Première	Saver	P	100% + 25% Cabin Bonus
		Classic	I	100% + 50% Cabin Bonus
		Flex	Z, C, J	100% + 75% Cabin Bonus
International	Economy	Deal	W, O	25%
		Saver	V, H	75%
		Classic	K, S, Q, L, N	100%
		Flex	U, T, M, Y	150%
	Première	Saver	P	100% + 50% Cabin Bonus
		Classic	I	100% + 100% Cabin Bonus
		Flex	Z, C, J	100% + 150% Cabin Bonus
	First	First	A, F	100% + 200% Cabin Bonus

- ✦ The number of Base JPMiles (TPM - Ticketed Point Mileage) earned is the direct travelled distance between the origin and destination city-pair.
- ✦ Tier Miles include only Base JPMiles and Cabin Bonus. They do not include Tier Bonus JPMiles or any other Bonus JPMiles
- ✦ For the Base JPMiles (TPM) you earn on different sectors, please visit the Mileage Calculator section on jetprivilege.com

About JetPrivilege

Tier Upgrade

- **6 month Fast Track upgrade:** On a daily basis, DTR looks at Tier Points and Tier Miles earned in the preceding 180 days; offering faster tier upgrades based on frequency and recency of travel
- **12 month Standard upgrade:** On a daily basis, DTR also reviews Tier Points and Tier Miles earned in the preceding 365 days for a tier upgrade

Tier upgrade requirement as below:

Tier Upgrade	6-month Fast Track Upgrade		12-month Standard Upgrade	
	Tier Points	Tier Miles	Tier Points	Tier Miles
BluePlus to Silver	15	22,500	20	30,000
Silver to Gold	30	45,000	40	60,000
Gold to Platinum	45	67,500	60	90,000

Please Note: For upgrading from Blue to BluePlus you just need 1 accrual activity (with airline or non-airline partner) in the last 12 months.

About JetPrivilege

Tier Renewal

With DTR, tier renewal is easier and more flexible. DTR reviews Tier Points and Tier Miles earned in a 12 month time-frame preceding your tier review date:

- If the 12-month criteria is not met, then the 18-month time-frame will be considered
- If the 18-month criteria is not met, then the 24-month time-frame will be considered

With each increase in time-frame, the DTR reduces the number of Tier Points and Tier Miles, making tier renewal easier.

Tier Renewal	12-month criteria		18-month criteria		24-month criteria	
	Tier Points	Tier Miles	Tier Points	Tier Miles	Tier Points	Tier Miles
Platinum	60	90,000	81	121,500	102	153,000
Gold	40	60,000	54	81,000	68	102,000
Silver	20	30,000	27	40,500	34	51,000
BluePlus	No Downgrade					

Visit the Dynamic Tier Review section on jetprivilege.com to calculate Tier Points and/or Tier Miles required for upgrade/renewal.

About JetPrivilege

Validity of JPMiles

Like most other loyalty programmes world-wide, JPMiles cannot be held indefinitely by a member. JPMiles are valid for redemption up to the end of the thirteenth quarter from the quarter in which they were earned.

For example, JPMiles earned in the 1st quarter of 2012 (January-March 2012) will expire on the last day of the 1st quarter of 2015 (i.e. March 31, 2015). JPMiles that are not redeemed before expiry, will lapse.

JPMiles **will not lapse for JetPrivilege Platinum members** (provided they have completed the Tier Points/Tier Miles required for an upgrade to the JetPrivilege Platinum tier, prior to mileage expiry date, the validity of your existing JPMiles will be further extended). Any unredeemed JPMiles that are due to expire at the end of the said quarter will be extended to the next quarter.

Note: JPMiles transferred through the Transfer JPMiles facility will have a validity of 12 months from the date of transfer irrespective of the original validity prior to transfer. They will expire next year, at the end of the quarter in which they were transferred.

For example, if a Transfer of JPMiles is processed on January 25, 2013, the same will expire from the recipient's membership account on March 31, 2014.

About JetPrivilege

Get rewarded with JPMiles with over 150 Programme Partners

JetPrivilege programme partners include some of the leading names in airline, co-brand credit card, conversion, hotel, dining, retail, lifestyle, car rental, telecommunication and publishing. Get rewarded with Partner JPMiles and enjoy service benefits. For details please visit the JetPrivilege Partners section on jetprivilege.com

Promotional Bonus

Avail of limited period Bonus JPMiles offers from Jet Airways and Programme Partners whenever available and add to your JPMiles balance.

Purchase JPMiles

Top up JPMiles into your JetPrivilege account or another JetPrivilege account. Purchase JPMiles at jetprivilege.com @ Rs.1.25 per JPMile with a minimum purchase of 500 JPMiles and in multiples of 100 thereafter.

Multiple opportunities to get rewarded with JPMiles

The JetPrivilege programme offers you multiple opportunities to get rewarded with JPMiles on Jet Airways, Etihad Airways Partners (EAP), Jet Airways marketed codeshare flights, flights with Other Airline Partners (OAL) and when availing the services of our Programme Partners.

For Distance (Ticketed Point Mileage) less than 500 Miles, JPMiles will be calculated on minimum 500 miles and basis 'Fare Choices' only in case of Jet Airways marketed & operated flights. In case of Jet Airways marketed flights operated by one of our Airline Partners, JetPrivilege members will continue to earn JPMiles as per the Actual Distance Flown (TPM) and basis Fare Choices/Booking Classes

For Distance greater than 501 Miles, JPMiles will be calculated as per actual distance flown (TPM) and basis 'Fare Choices'

Earnings on Jet Airways marketed and operated flights (9W*/9W) – Effective 17 th Aug 2016				
Network flown	Cabin	Fare Choices	Booking Class	Base JPMiles + Cabin Bonus JPMiles
Indian Subcontinent (India, Bangladesh, Nepal & Sri Lanka)	Economy	Deal	W, O	25%
		Saver	V, H	50%
		Classic	K, S, Q, L, N	75%
		Flex	U, T, M, Y	125%
	Première	Saver	P	100% + 25% Cabin Bonus
		Classic	I	100% + 50% Cabin Bonus
		Flex	Z, C, J	100% + 75% Cabin Bonus
International	Economy	Deal	W, O	25%
		Saver	V, H	75%
		Classic	K, S, Q, L, N	100%
		Flex	U, T, M, Y	150%
	Première	Saver	P	100% + 50% Cabin Bonus
		Classic	I	100% + 100% Cabin Bonus
		Flex	Z, C, J	100% + 150% Cabin Bonus
	First	Flex	A, F	100% + 200% Cabin Bonus

Multiple opportunities to get rewarded with JPMiles

Additional Cabin Bonus

Tier Benefit	Fare Choice	Blue/BluePlus	Silver	Gold	Platinum
Cabin Bonus (% of Base JPMiles) - Indian Subcontinent					
Première	Saver (P)	25%	25%	25%	25%
	Classic (I)	50%	50%	50%	50%
	Flex (Z, C, J)	75%	75%	75%	75%
Cabin Bonus (% of Base JPMiles) – International					
Première	Saver (P)	50%	50%	50%	50%
	Classic (I)	100%	100%	100%	100%
	Flex (Z, C, J)	150%	150%	150%	150%
First Class	First (A,F)	200%	200%	200%	200%

Additional Tier Bonus

Tier Benefit	Blue/BluePlus	Silver	Gold	Platinum
Tier Bonus (% of Base JPMiles)*	NA	25%	50%	75%

*Tier Bonus JPMiles are only earned on Jet Airways flights, Jet Airways Codeshare flights and on Etihad Airways Partner flights.

- JPMiles will be credited as per class flown
- JPMiles will be credited as per the original booked class in Economy when utilizing Upgrade Vouchers or the JPMiles Upgrade facility and upgrading to class D/R on Jet Airways

Multiple opportunities to get rewarded with JPMiles

- The following are not eligible for earning of Tier Points or Tier Miles
 - On Jet Airways: Class D (Redemption/Interline), E (Interline), R and X (Redemption)
- Bonus JPMiles on e-Services, Upgrade Vouchers and JPMiles Upgrade facilities cannot be availed against Group fares i.e. G class on Jet Airways. All these features are subject to other terms and conditions
- Tier Miles include only Base JPMiles and Cabin Bonus. They do not include Tier Bonus or any other Bonus JPMiles

Multiple opportunities to get rewarded with JPMiles

Bonus JPMiles for e-Services-Online[^]/IVR

Service	Blue/BluePlus	BluePlus	Silver	Gold	Platinum
e-booking services 250 Bonus JPMiles	✓	✓	✓	✓	✓

- [^]Applicable for e-booking services at jetairways.com
- Bonus JPMiles for e-booking services will be credited as applicable for relevant services
- Subject to terms and conditions as published on jetprivilege.com

Multiple opportunities to get rewarded with JPMiles

Claim Missing JPMiles

Tier Benefit	Blue/ BluePlus	Silver	Gold	Platinum
Claim missing JPMiles online through jetprivilege.com	✓	✓	✓	✓
Claim missing JPMiles by contacting the JetPrivilege Service Centre	✓	✓	✓	✓

- JPMiles are credited to the membership account automatically; provided the membership number is recorded at the time of booking and at check-in with Jet Airways or Programme Partners, and the name in the booking is in the same format as printed on the membership card. However, if there are any Jet Airways missing flights, claim them online
- Retro credit can be claimed for Jet Airways flights taken in the last 180 days from current date
- Online retro credit is possible if the check-in system at the departure city is automated. Please contact JetPrivilege Service Centre for updating JPMiles for manual stations
- In case the member has availed of an upgrade to Première or First Class against vouchers, JPMiles upgrade, cash upgrade or any involuntary upgrade done at the airport; it will take a minimum of 6 days for automatic-credit of flights. Members must contact the JetPrivilege Service Centre, should the flight still not reflect in the account.
- For Partner activities, JPMiles can be claimed in the last 180 days from current date and not preceding the enrolment date
- For any missing partner activities, please contact the JetPrivilege Service Centre with relevant proof of activity (i.e. original or clear photo copy) of: - ticket and boarding pass for Airline Partners and invoices for Non-Airline
- JPMiles earned through our Programme Partners may take 6-8 weeks to reflect in the account
- To claim missing JPMiles online visit the Claim Missing JPMiles section on jetprivilege.com

Redemption of JPMiles

Redeem JPMiles

Tier Benefit	Blue/BluePlus	Silver	Gold	Platinum
For Award Flights: Online/Offline/Redeem at JetPrivilege Service centre/IVR/online request form	✓	✓	✓	✓
Transfer JPMiles to another account (Rs.200 per block of 500 JPMiles) with a minimum of 500 JPMiles and in multiples of 500 thereon.	✓	✓	✓	✓

- The minimum requirement for an award travel within India on the shortest route is 5,000 JPMiles
 - Carrier charges will be applicable for all Jet Airways - Award Flight bookings confirmed on or after 17th Aug'16 on a per passenger per segment basis. All JetPrivilege Award tickets are subject to taxes, surcharges, fees and any other charges applicable at the time of issuing the JetPrivilege award ticket. All other Jet airways booking / ticketing rules and existing JetPrivilege Programme rules continue.
- For details and terms and conditions, on the above features, please visit the Use JPMiles section on jetprivilege.com

JPMiles Upgrade

Eligibility for cabin upgrades using JPMiles are now dependent on your membership Tier status and 'Fare Choices'

Indian Subcontinent (travel within India, Nepal, Bangladesh & Sri Lanka)								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	✓	✓	✓	NA	NA	NA	NA
Gold	X	✓	✓	✓	NA	NA	NA	NA
Silver	X	✓	✓	✓	NA	NA	NA	NA
Blue BluePlus	X	✓	✓	✓	NA	NA	NA	NA

International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	✓	✓	✓	✓	✓	✓	NA
Gold	X	✓	✓	✓	✓	✓	✓	NA
Silver	X	✓	✓	✓	✓	✓	✓	NA
Blue BluePlus	X	✓	✓	✓	✓	✓	✓	NA

- The Cabin Upgrade Eligibility structure will be effective for bookings done on or after Aug 17, 2016. It will also be applicable in scenarios where a booking is done prior to Aug 17, 2016 but is confirmed after Aug 17, 2016. Moreover, eligibility for Cabin upgrade using JPMiles or Vouchers will depend on the tier of the traveller and not on the tier of the member. Upgrades are liable for taxes/charges/ fees like airport departure tax, fuel/insurance surcharge or any other levies as applicable. Differential tax if any, will be payable, prior to check-in

Before you travel

e-Booking services at jetairways.com

- **Online ticketing:** Book, pay and print your tickets instantly.
- **IVR - Interactive Voice Response:** Book and pay for your tickets through our 24x7 call centre over a secure IVR, and get your tickets via e-mail, up to 2 hours prior to domestic flight departure and 4 hours prior to flight departure for International flights

Get rewarded with 250 Bonus JPMiles for online ticketing and IVR.

e-Check-in services* at jetairways.com

- **Web Check-in:** Select your seat, print your boarding pass and proceed directly for security check.
- **Kiosk Check-in:** New age Kiosks at select airports in India help you select your seat and print your boarding pass at the touch of a screen, when traveling with only hand baggage.

*e-services are subject to terms and conditions. For details, please visit jetairways.com

Before you travel

Web Check-in timings

Cabin	Category	Check-in Within India	International Check-in
First Class	All JetPrivilege members/Guests	NA	48 to 2 hours prior departure
Première	All JetPrivilege members/Guests	48 hours to 1 hour prior departure	48 to 2 hours prior departure
Economy	JetPrivilege Platinum/Gold members	48 hours to 1 hour prior departure	48 to 2 hours prior departure
	Other JetPrivilege members and Guests	24 hours to 1 hour prior departure	24 to 2 hours prior departure

- Counter closure for flights within India is **45 minutes** prior to departure and for international flights is **60 minutes**
- The boarding pass must be stamped at the airport check-in counter
- Available only on Jet Airways marketed and operated flights and not codeshare flights

Kiosk Check-in timings

- Kiosk check-in when traveling with only hand baggage between 24 hours and 45 minutes prior to flight departure
- Kiosk Check-in facility is available only on Jet Airways flights (9W code) marketed and operated flights and not codeshare flights

Reservations and cancellations

Guaranteed reservations up to 24 hours prior to flight departure on a full fare Economy ticket for flights within India

	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	X	X	✓	NA	NA	NA	NA
Gold	X	X	X	✓	NA	NA	NA	NA
Silver	X							
Blue BluePlus	X							

- There may be occasions during the year when exceptional demand on specific routes would render us unable to fulfil this
- The benefit can be availed only when eligible member is booked on Y and M classes on Jet Airways flights and when booked on W and Y booking classes on Jet Airways flights operated under S2 code.

Reservations and cancellations

'Seat Select' Charges waived off

Seat Select: Guests can pre-reserve their favourite seat in Economy for a charge on select Jet Airways flights within the Indian Subcontinent and on International routes. For information on Seat Select facility, please [click here](#)

Eligibility to enjoy a waiver on the Seat Select charges on eligible Jet Airways flights will be based on the 'Fare Choices' and the tier of the member.

Indian Subcontinent & International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	✓	✓	✓	✓	NA	NA	NA	NA
Gold	X	X	✓	✓	NA	NA	NA	NA
Silver	X	X	X	X	NA	NA	NA	NA
Blue BluePlus	X	X	X	X	NA	NA	NA	NA

Reservations and cancellations

Cancellation fees waived off***

Eligibility to enjoy a waiver on the Cancellation Fees on eligible Jet Airways flights will be based on the 'Fare Choices' and the tier of the member

Indian Subcontinent								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	√	√	√	√	√	√	NA
Gold	X	X	X	X	X	X	√	NA
Silver	X	X	X	X	X	X	√	NA
Blue BluePlus	X	X	X	X	X	X	√	NA

International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	√	√	√	√	√	√	√
Gold	X	X	X	X	X	X	√	√
Silver	X	X	X	X	X	X	√	√
Blue BluePlus	X	X	X	X	X	X	√	√

Note: The above waivers are allowed only for the eligible member's bookings. These revisions will be effective for any cancellations made on or after Aug 17, 2016, and are limited only to eligible Jet Airways flights.

*** Effective 17th August 2016, Cancellation Fees Waived on Fares is based upon the Tier of the member and the Fare Choices selected.

Reservations and cancellations

Please note: The eligibility for this waiver is dependent upon the Tier of the member travelling on the booking to be changed. The applicable Jet Airways flights are determined by Jet Airways as per the current rules in effect. The waiver includes cancellation charges levied on tickets issued against eligible Fare Choices towards:

- Revalidation of the ticket
- Refund of the ticket
- Reissue of the ticket

The waiver does not include No Show & Gate No Show Charges. To avail of this benefit, JetPrivilege Platinum membership number must be updated in the PNR at the time of making the bookings on Jet Airways.

Anytime Change Fee Benefit

Eligibility to enjoy a waiver on Anytime change fees on eligible Jet Airways flights will be based on the 'Fare Choices' and the tier of the member.

Indian Subcontinent & International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	√	√	√	√	√	√	√
Gold	X	X	X	√	X	X	√	√
Silver	X	X	X	X	X	X	√	√
Blue BluePlus	X	X	X	X	X	X	√	√

Note: The above waivers are allowed only for the eligible member's bookings and only for 1 change per booking. All subsequent changes will be as per the charges for the respective 'Fare Choices'. These revisions will be effective for any changes made on or after Aug 17, 2016, and are limited only to eligible Jet Airways flights.

At the airport

Tier Benefits	Blue/BluePlus	Silver	Gold	Platinum
Check-in at Dedicated Counters^^	X	✓	✓	✓
Priority Stand-by at airport	X	✓	✓	✓
Priority Baggage Tagging###	X	X	✓	✓

- ###Priority Bag Tagging benefit will be available only on flights where the point of origin is operated by Jet Airways. This benefit will not be available in case of Interline travel / Codeshare partners, except where explicitly stated
- ^^Applicable at airports with dedicated check-in counters. At all other airports, JetPrivilege Platinum, Gold and Silver members can check-in at our Première counters.

JetPrivilege Silver members can utilize dedicated check-in only at metro stations in India, which includes Mumbai, Delhi, Chennai, Kolkata, Hyderabad and Bengaluru. Dedicated check-in for JetPrivilege Silver members at other Indian Airports is not available.

JetPrivilege Co-brand Card Holders will enjoy dedicated check-in only for flights within India. Co-brand Card Holders can utilize this facility only at metro stations in India, which includes Mumbai, Delhi, Chennai, Kolkata, Hyderabad and Bengaluru. Dedicated check-in for Co-brand Card Holders at other Indian Airports is not available. Applicable on

1. Jet Airways American Express Platinum Credit Card
2. JetPrivilege HDFC Bank Diners Club Credit Card
3. JetPrivilege HDFC Bank World Credit Card
4. Jet Airways ICICI Bank Sapphire Credit Cards
5. Jet Airways IndusInd Bank Odyssey Credit Cards

At the airport

Baggage Allowance

Cabin Baggage Allowance (On Boeing Flights)

Indian Subcontinent & International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	10 kgs							
Gold	10 kgs							
Silver	7 kgs							
Blue BluePlus	7 kgs							

➤ Additional baggage allowance is not applicable on ATR/Partner Airlines/codeshare/international flights.

Additional Checked-in Baggage Allowance

JetPrivilege Platinum, Gold & Silver members and members holding eligible JetPrivilege co-brand cards can continue enjoying complimentary excess baggage of up to the following revised allowances on all 'Fare Choices' except in case of bookings in 'Deal' Fare Choices in Economy. When travelling on Jet Airways marketed and operated flights and Jet Airways flights operated under the S2 code. JetPrivilege Platinum, Gold & Silver members and members holding eligible JetPrivilege co-brand cards can continue enjoying complimentary excess baggage of up to the following revised allowances on all booking classes except in the case of bookings in W and O booking classes in Economy, when traveling on Jet Airways codeshare flights operated by Etihad Airways Partners.

At the airport

Indian Subcontinent								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	15 kgs	15 kgs	15 kgs	20 kgs	20 kgs	20 kgs	NA
Gold	X	10 kgs	10 kgs	10 kgs	15 kgs	15 kgs	15 kgs	NA
Silver	X	5 kgs	5 kgs	5 kgs	10 kgs	10 kgs	10 kgs	NA
Blue BluePlus	X	X	X	X	X	X	v	NA
Co-Brand card holders	X	5 kgs	5 kgs	5 kgs	10 kgs	10 kgs	10 kgs	NA

The above baggage allowance is not applicable for JetPrivilege Silver members and Co-brand Card holders, when travelling on flights operated on ATR aircrafts.

Eligible Co-brand Cards include Jet Airways IndusInd Bank Odyssey Credit Card Holders / JetPrivilege HDFC Bank Diners Club Credit Cardholders / JetPrivilege HDFC Bank World Credit Cardholders / Jet Airways ICICI Bank Sapphire Credit Cardholders / Jet Airways American Express Platinum Credit Card

For our JetPrivilege Platinum / Gold / Silver members who are also our Co-brand Credit Cardholders, only the higher of the two allowances will apply. For example: If a JetPrivilege Platinum member is also a JetPrivilege HDFC Bank World Credit Cardholder or a Jet Airways ICICI Bank Sapphire Credit Cardholder, he / she will be entitled to only 20 kgs additional baggage allowance and not 30 kgs, when travelling in Première.

Excess baggage allowance will not be applicable on Partner Airlines / codeshare / international flights.

At the airport

International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	1 piece @23 kgs or 20 kgs				1 piece @ 32 kgs or 20 kgs			NA
Gold	1 piece @ 23 kgs or 15 kgs				1 piece @ 32 kgs or 15 kgs			NA
Silver	1 piece @ 23 kgs or 10 kgs				1 piece @32 kgs or 10 kgs			NA
Blue BluePlus	X	X	X	X	X	X	V	NA

The piece concept – baggage allowance is applicable for flights to / from Canada and to / from any destination & to / from India to Europe & UK and vice versa

The weight concept – baggage allowance is applicable on all other international sectors

Note: These revisions will be effective for travel on or after 17th Aug'16 and are limited to Jet Airways marketed and operated flights and on Jet Airways marketed S2 operated flights and Jet Airways marketed EAP operated flights.

Lounge access

JetPrivilege Platinum and Gold members can continue enjoying complimentary lounge access for self when travelling on eligible Jet Airways flights.

However, for travel within the Indian Sub-continent, Platinum and Gold tier members will not be eligible for complimentary lounge access in case of bookings made on 'Deal' Fare Choices in Economy. What's more, JetPrivilege Silver tier members starting their journey or transiting through Abu Dhabi can now also enjoy Complimentary lounge access at Abu Dhabi for self only when traveling on eligible Jet Airways flights.

Please Note: Complimentary lounge access benefit is basis the tier and Fare Choices booked when travel is on Jet Airways marketed and operated flights and Jet Airways flights operated under the S2 code. When travel is on Jet Airways Codeshare flights operated by Etihad Airways Partners, the lounge access benefit is based on the Membership Tier and Booking class

At the airport

Indian Subcontinent								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	Self Only			Self Only			NA
Gold	X	Self Only			Self Only			NA
Silver	NA				Self Only			NA
Blue BluePlus	NA				Self Only			NA

International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	Self Only				Self Only			
Gold	Self Only				Self Only			
Silver	Self only at Abu Dhabi				Self Only			
Blue BluePlus	NA				Self Only			

Note: These revisions will be effective for travel on or after 17th Aug'16 and are limited to Jet Airways marketed and operated flights & Jet Airways marketed S2 operated flights.

Other Benefits

Other Benefits	Blue/BluePlus	Silver	Gold	Platinum
Claim Missing JPMiles (Online/Service Centre)	✓	✓	✓	✓
Purchase JPMiles (Rs. 1.25 per JPMiles)	✓	✓	✓	✓
Transfer JPMiles (Rs. 200 per block of 500 JPMiles)	✓	✓	✓	✓
JetPrivilege account updates online	✓	✓	✓	✓
Baggage Tags	NA	NA	2	2
First Flight Bonus: 250 JPMiles	✓	X	X	X
Non-Expiry of JPMiles	X	X	X	✓
JetPrivilege account updates - online/SMS	✓	✓	✓	✓

Other Benefits

Upgrade Vouchers

Eligibility for a one-cabin upgrade using Upgrade Vouchers are now dependent on your membership Tier status and 'Fare Choices'.

The number of vouchers required for a one-cabin upgrade will continue to be based on the travel distance (TPM).

Usage of Upgrade Vouchers is prohibited while travelling on Award Tickets, which includes booking class X, D and R. In addition, H, V, W, O, B, G and E booking classes are ineligible for usage of upgrade vouchers for all members. For JetPrivilege Platinum members, W, O, B, G and E booking classes are ineligible for usage of upgrade vouchers.

	Blue/BluePlus	Silver	Gold	Platinum
Number of Upgrade Vouchers given	NA	1	3	5

Indian Subcontinent								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	√	√	√	NA			
Gold	X	X	√	√	NA			
Silver	X	X	√	√	NA			
Blue BluePlus	X	X	√	√	NA			

Other Benefits

International								
	Economy				Première			First
	Deal	Saver	Classic	Flex	Saver	Classic	Flex	First
	(W, O)	(V, H)	(K, S, Q, L, N)	(U, T, M, Y)	(P)	(I)	(Z, J, C)	(A, F)
Platinum	X	√	√	√	√	√	√	NA
Gold	X	X	√	√	√	√	√	NA
Silver	X	X	√	√	√	√	√	NA
Blue BluePlus	X	X	√	√	√	√	√	NA

Please Note – the Cabin Upgrade Eligibility structure will be effective for bookings done on or after Aug 17, 2016, irrespective of the Terms & Conditions printed on any voucher that a member may currently hold. It will also be applicable in scenarios where a booking is done prior to Aug 17, 2016 but is confirmed after Aug 17, 2016. Moreover, eligibility for Cabin upgrade using JPMiles or Vouchers will depend on the tier of the traveller and not on the tier of the member.

To get your upgrade:

- Call Jet Airways Reservations at least 15 hours prior to your flight
- Request upgrade
 - a) If available, will be confirmed immediately. Provide the voucher number and expiry date
 - b) Else, you may request for a listing. Listing is not a confirmation. Hence, on arrival at the airport check-in counters, list yourself for the Upgrade. At check-in closure, subject to seat availability, seat will be released in lieu of the voucher(s)
- Please arrive at the airport at least 60 minutes prior to departure for flights within India and 4 hours prior departure for international flights. Proceed to the Première check-in counter and present the correct upgrade voucher(s).

Other Benefits

Please note:

- Valid on single, one-way, direct, non-stop Jet Airways marketed and operated domestic and international flights and on codeshare flights within India. Not applicable on Airline Partners, international codeshare flights and on documents issued by other airlines
- Voucher can be used by the member or transferred to anyone by the member
- In case of through-flights with enroute stops, the upgrade will be offered if the seating in the next class of service can be confirmed for all segments of the flight, at the time of offering the upgrade. (In case of different flight numbers, multiple vouchers will be required)
- Voucher upgrade is subject to capacity and class controls
- Lost/stolen voucher(s) will not be replaced. No refund/exchange/extension. Voucher(s) does not hold any cash value and cannot be sold in exchange for any financial consideration.
- JPMiles will be credited as per the original booked class
- Members not listed, may not be accommodated at departure
- Upgrades are liable for taxes/charges/ fees like airport departure tax, fuel/insurance surcharge or any other levies as applicable. Differential tax if any, will be payable, prior to check-in
- The revised eligibility structure for cabin upgrade vouchers is applicable for any booking confirmed from 17th August 2016 onwards irrespective of the Terms & Conditions printed on any voucher that the member may currently hold.

Other Benefits

JetPrivilege account updates through SMS	Send an SMS to 56388
JPMiles Balance	JPBAL <space> JetPrivilege Number
Mileage Expiry details	JPEXP <space> JetPrivilege Number
Current Tier status	JPTIER <space> JetPrivilege Number
Tier Review Date	JPREV <space> JetPrivilege Number
To get a list of all the above service codes	JP

- Available only on mobile numbers registered in India and alerts will be sent to the mobile number recorded in the JetPrivilege membership account.
- In case the mobile number has changed, members can update the profile at jetprivilege.com or call the JetPrivilege Service Centre

Dedicated Customer Service Centre

Our Guest service executives will assist you with programme related information. For contact details, please visit the 'Contact Us' section at jetprivilege.com

Benefits with Etihad Airways Partners

Effective 4th Oct'16 JetPrivilege members travelling with any of the seven Etihad Airways Partners, will enjoy standardised membership benefits & privileges. As a member you can also earn and redeem JPMiles on domestic and international flights no matter which partner you fly

The Etihad Airways Partners include Etihad Airways, Etihad Regional, airberlin, Alitalia, Air Serbia and Air Seychelles.

Benefits on flying with Etihad Airways Partners and Jet Airways Codeshare Flights operated by Etihad Airways Partners

Benefits		Blue/BluePlus	Silver	Gold	Platinum
Priority Check-in		NA	✓	✓	✓
Excess Baggage Allowance [^]	Economy	NA	Weight concept: 10 kg; Piece concept: 1pc@23 kg	Weight concept: 15 kg; Piece concept: 1pc@23 kg	Weight concept: 20 kg; Piece concept: 1pc@23 kg
	Première	NA	Weight concept: 10 kg; Piece concept: 1pc@32 kg	Weight concept: 15 kg; Piece concept: 1pc@32 kg	Weight concept: 20 kg; Piece concept: 1pc@32 kg
Priority Bag Tagging#		NA	NA	✓	✓
Lounge Access (self only)		NA	Applicable at AUH	✓	✓
Priority Boarding		NA	NA	✓	✓
Activity Counted towards Tier Status		✓	✓	✓	✓
Tier Bonus JPMiles		NA	25%	50%	75%

✦ [^]Baggage Allowance is based on piece and weight concept and is dependent on the airline and destination.

✦ #Priority Bag Tagging is not applicable on Air Berlin (AB) marketed & operated flights, Etihad Regional (F7) marketed & operated flights, Jet Airways codeshare flights operated by Air Berlin and Jet Airways codeshare flights operated by Etihad Regional.

Applicable Lounges when flying with Etihad Airways and Jet Airways Codeshare Flights operated by Etihad Airways

- (AUH) Abu Dhabi:
 1. Etihad Premium Lounge (Terminal 1 & Terminal 3)
 2. Etihad Arrivals Lounge (Terminal 3)
 3. Al Reem Lounge (For JetPrivilege Silver members)
- (DUB) Dublin:
 1. Etihad Airways First Class Lounge
 2. Etihad Airways Business Class Lounge
- (FRA) Frankfurt:
 1. Etihad Airways First Class Lounge
 2. Etihad Airways Business Class Lounge
- (LHR) London, Heathrow:
 1. Etihad Airways First Class Lounge
 2. Etihad Airways Business Class Lounge
- (MAN) Manchester:
 1. Etihad Airways First Class Lounge
 2. Etihad Airways Business Class Lounge
- (CDG) Paris, Charles De Gaulle:
 1. Etihad Airways First Class Lounge
 2. Etihad Airways Business Class Lounge
- (SYD) Sydney:
 1. Etihad Airways First Class Lounge
 2. Etihad Airways Business Class Lounge
- (IAD) Washington Dulles International Airport:

1. Etihad Airways First Class Lounge
2. Etihad Airways Business Class Lounge

Applicable Lounges when flying with Air Seychelles and Jet Airways Codeshare Flights operated by Air Seychelles

- (SEZ) Seychelles: Sallon Vallee De Mai
- (AUH) Abu Dhabi:
 1. Etihad Business Class Lounge
 2. Al Reem Lounge (For JetPrivilege Silver members)
- (CDG) Paris, Charles De Gaulle: Etihad Lounge
- (TNR) Antananarivo, Madagascar: MD lounge
- (BOM) Mumbai: Airport Authority Lounge
- (JNB) Johannesburg: Shongoloo Lounge
- (MRU) Mauritius: MK Business Class Lounge

Applicable Lounges when flying with airberlin and Jet Airways Codeshare Flights operated by airberlin

- (DUS) Dusseldorf: airberlin Lounge
- (AUH) Abu Dhabi:
 1. Etihad Business Class Lounge
 2. Al Reem Lounge (For JetPrivilege Silver members)

Applicable Lounges when flying with Alitalia and Jet Airways Codeshare Flights operated by Alitalia

- (FCO) Rome, Fiumicino:
 1. Borromini Lounge
 2. Le Navi Lounge
 3. Dolce Vita Lounge

- (CTA) Catania: Bellini Lounge
- (NAP) Napoli: Vanvitelli Lounge
- (LIN) Milano, Linate:
 1. Manzoni Lounge
 2. Welcome Lounge
- (VCE) Venice, Marco Polo Airport: Tintoretto Lounge
- (JFK) New York: Michelangelo Lounges
- (AUH) Abu Dhabi: Al Reem Lounge (For JetPrivilege Silver members)

Applicable Lounges when flying with Etihad Regional

- (FLR) Florence Airport, Peretola: Masaccio VIP Lounge
- (GVA) Geneva: Skyview (Swiss side)
- (VCE) Venice, Marco Polo Airport: Save Lounge
- (VLC) Valencia: SALA VIP Joan Olivert
- (ZRH) Zürich: DNATA Skyview Lounge

Applicable Lounges when flying with Air Serbia

- (BEG) Belgrade: Air Serbia Business Lounge

With Programme Partners

Our Programme Partners include some of the world's leading names in airlines, hotels, finance, lifestyle, car rental, publishing, dining, retail and telecommunication. For details, please visit the Partners section at jetprivilege.com.

Earn JPMiles

Tier Benefit	Applicable on	Blue/BluePlus	Silver	Gold	Platinum
Get rewarded with JPMiles	On over 150 air and non-air programme partners	✓	✓	✓	✓

Redeem JPMiles

Tier Benefit	Applicable on	BluePlus	Silver	Gold	Platinum
Redeem at JetPrivilege Service Centre/request online	All Airline Partners & on JetPrivilege Reward Store	✓	✓	✓	✓

The information herein is subject to change. For terms and conditions applicable and latest updates, please visit jetprivilege.com